

**EAST CENTRAL BALDWIN COUNTY  
WATER, SEWER AND FIRE PROTECTION AUTHORITY  
22844 County Road 87, Robertsdale, AL 36567**

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FAX 251-942-1459

September 24, 2019

Commissioner Billie Joe Underwood  
312 Courthouse Square  
Bay Minette, AL 36537

Dear Commissioner Underwood:

Wayne Kelpen, who served on our Board from November 2016 to July 2019, has moved to the northern part of the state. He resigned as a director and as secretary/treasurer, effective July 19, 2019.

We have talked with Frank Richard (Rick) Hale who is very interested in serving on our Board. He and his wife moved to Alabama from Texas in 2014. They built their home on property they purchased in our service area at 26259 County Road 71 in the Rosinton community. He is a registered voter and he has been an active user of our water since 2014.

Rick retired in 2014 from the Hondo Motor Company in Texas. He has an extensive background in the technical field which would be very beneficial to this Water Authority. He is also proficient in internet technology, another plus.

We are impressed with his enthusiasm and work history and would like to submit his name for the BCC's consideration in filling the vacancy on our Board.

A copy of Mr. Kelpen's resignation is attached, together with Mr. Hale's resume and the Board's resolution.

Very truly yours,

  
Carl Davis, Chairman

Attachments

UNANIMOUS WRITTEN CONSENT  
OF  
BOARD OF DIRECTORS  
OF  
EAST CENTRAL BALDWIN COUNTY WATER,  
SEWER AND FIRE PROTECTION AUTHORITY

The undersigned, being all of the duly appointed directors of the East Central Baldwin County Water, Sewer and Fire Protection Authority at September 24, 2019, do by unanimous written consent, in lieu of a meeting, consent and agree to the following resolutions:

RESOLVED, that Wayne Kelpen's resignation as a director on this Water Utility's Board be accepted, effective July 19, 2019; and

FURTHER RESOLVED, that, as a replacement for Wayne Kelpen, the name of Frank Richard (Rick) Hale be submitted to the Baldwin County Commission for consideration to fill the unexpired term of Wayne Kelpen on the Board of Directors for the East Central Baldwin County Water, Sewer and Fire Protection Authority; and

FURTHER RESOLVED, that a copy of this Unanimous Written Consent and Mr. Kelpen's resignation be forwarded to the Baldwin County Commission by the secretary for the Board..

This consent may be executed in any number of counterparts, each of which together shall constitute one and the same consent.

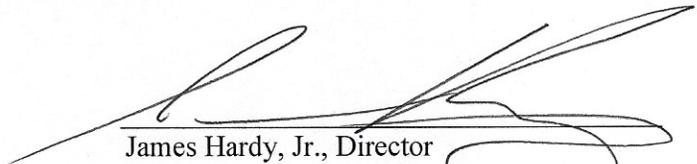
IN WITNESS WHEREOF, the undersigned Board members have executed this Unanimous Written Consent as of the 24th day of September 2019, and direct that it be filed with the minutes of the meetings of the Board of Directors of this Water Authority.



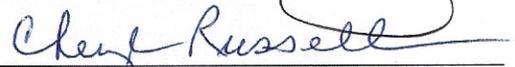
\_\_\_\_\_  
Carl Davis, Director



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Gaye Meijer, Director



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James Hardy, Jr., Director



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Cheryl Russell, Director

July 19, 2019

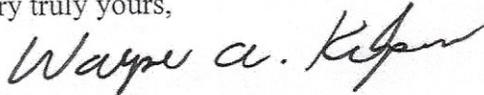
Carl Davis  
Board Chairman  
ECBC Water Authority  
22844 Co. Rd. 87  
Robertsdale, AL 36567

Dear Chairman Davis,

It is with regret that I must submit my resignation as a director and also as the secretary/treasurer for the Board. My wife and I have sold our home at 21881 Peacock Drive, Robertsdale, Alabama, and we are in the process of moving to Fort Payne, Alabama.

It has been my pleasure to be of service to our customers and to have participated in the growth and successes both the Water Authority and the Board have experienced during my tenure.

Very truly yours,

A handwritten signature in cursive script that reads "Wayne a. Kelpen".

Wayne Kelpen

# Rick Hale

26259 County Rd 71  
Robertsdale, AL 36567  
281-814-1479  
rick.dawnhale@gmail.com

## Career Snapshot

- Sixteen years with Acura Parts & Service assigned to the Dallas Zone as a District Parts and Service Manager District 6C.
- Three years with Acura Parts and Service assigned to Atlanta Zone as District Parts Manager District 4A.
- Two and half years with the Acura Customer Relations assigned Torrance, CA.
- District Manager Committee Representative – Zone 4 and 6.
- Twenty two years in-dealership experience as a technician, service advisor and parts and service director. Product lines included, Acura, Volvo, Audi, Mercedes-Benz.

## Awards

- "District Parts and Service Manager of the Year" Award - 2007 and 2009.
- Acura Precision Team Winner – 1988
- Volvo Professional Evaluation - 1987
- Volvo Service Ward of Notable

## Acura District Parts and Service Manager

*Offering an award-winning track record of dealership and customer care excellence within high-volume environments that include...*

### **Auto Retail • Call Centers • Wholesale Parts and Service Support • Training and Support for New Acura Personnel**

## Key Skills

- World-Class Customer Service
- Troubleshooting/ Problem Solving
- Service and Sales Support
- Accessory Pr-Order Fulfillment
- Dealership Operations
- Technical Support
- Complaint Handling
- Reports & Documentation

## Professional Experience

AMERICAN HONDA MOTOR Customer/Dealer Support , 1993-2015  
CO. — Torrance, CA  
PRECISION ACURA. — Parts and Service Director, 1988-1993  
Pensacola, FL  
VILLAR IMPORTS. — Parts and Service Director, 1985-1988  
Pensacola, FL  
Jack Ingram Motors Service Manager, 1975-1985  
Montgomery, AL

## Performance Review Excerpts

- "...Rick continues to lead his district dealers towards objective accomplishment. Rick provided his dealers direction and support in all areas relating to the business planning process. He can be counted on to complete assignments on time and with high quality results. Through his efforts, his district continues to lead the nation in service satisfaction. Also, Rick is the Zone's Untended Acceleration, Fire Investigator Specialist and was selected by management to train our new District Parts and Service Managers. He is a valuable member of the Zone team..." (2011 Performance Review, Acura Parts and Service)*
- "...Rick accepts consequences of actions to impact district and Zone stated goals. Rick, through verbal or written communication with his dealers has shown Zone District Part and Service Manager leadership this year with meeting many objectives in a tough business climate..." "...Rick has attacked his district this year with very creative and well thought out business plans to achieve district and Zone goals. Rick is usually 1<sup>st</sup> in the Zone for paper work and dealer promotion support...(2010 Performance Review, Acura Parts and Service.)*
- "...Rick is using motivational persuasion skills to implement change...Rick's e-mail letter/contact report to all decision makers is excellent and very consistent..." (2005 Performance Review, Acura Parts and Service.)*

## Education

- 1971 Sydney Lanier High School Montgomery, AL
- 1981 Dale Carnegie Course
- 1982 Mercedes-Benz Service Management Training Courses
- Computer Classes Auburn University, Montgomery, AL

Achievement –  
1986.

## **Computer Skills**

Word, Excel, PowerPoint,