

From: [Michael Bouhuys](#)
To: [Adam Scarborough](#)
Cc: [Wanda Gautney](#); [Susan L. Kilby](#); [Brian Peacock](#); [Jason Kuehl](#)
Subject: RE: Your Contract is Expiring for Unify Telephony System Maintenance
Date: Tuesday, March 12, 2024 1:18:56 PM
Attachments: [Q20080277-BCC-2024-2025-UNIFY-SSP-Renewal.pdf](#)

This message has originated from an **External Source**. Please use proper judgment and caution when opening attachments, clicking links, or responding to this email.

Good Morning All,
Yes, we would Like to extend this contract, Attached is the quote for the renewal for 2024-2025

Thank You
Michael

*****Please Note our new Email Address**
michael.bouhuys@thewestridge.com ****

Michael Bouhuys
Westridge Professional Services
252 Cedarfield Drive
Bartlett, Illinois 60103
Cell – [630.881.1899](tel:630.881.1899)
<mailto:michael.bouhuys@thewestridge.com>

From: Adam Scarborough <ASCARBOROUGH@baldwincountyal.gov>
Sent: Friday, March 8, 2024 9:35 AM
To: Michael Bouhuys <michael.bouhuys@thewestridge.com>
Cc: Wanda Gautney <wgautney@baldwincountyal.gov>; Susan L. Kilby <SKILBY@baldwincountyal.gov>; Brian Peacock <BPEACOCK@baldwincountyal.gov>; Jason Kuehl <JKUEHL@baldwincountyal.gov>
Subject: FW: Your Contract is Expiring for Unify Telephony System Maintenance

Good Morning Mike,

We would like to extend this for another year if you are in agreement with it.

From: Wanda Gautney <wgautney@baldwincountyal.gov>
Sent: Thursday, March 7, 2024 2:07 PM
To: Adam Scarborough <ASCARBOROUGH@baldwincountyal.gov>
Cc: Brian Peacock <BPEACOCK@baldwincountyal.gov>; Susan L. Kilby <SKILBY@baldwincountyal.gov>
Subject: FW: Your Contract is Expiring for Unify Telephony System Maintenance

Adam

The contract below will expire with Westridge on May 2, 2023. We can extend the contract if you and Westridge agree. Is this something you would like to do?

Thank you

*Wanda Gautney, Purchasing Director
Baldwin County Purchasing Department
Phone: (251) 580-2520
Fax: (251) 580-2536
Email: wgautney@baldwincountyal.gov*



From: DoNotReply-Contracts@baldwincountyal.gov <DoNotReply-Contracts@baldwincountyal.gov>
Sent: Thursday, March 7, 2024 12:30 PM
To: Wanda Gautney <wgautney@baldwincountyal.gov>; Susan L. Kilby <SKILBY@baldwincountyal.gov>
Cc: BCCADMINCRE@baldwincountyal.gov
Subject: Your Contract is Expiring

This is your 90-day notification regarding the upcoming expiration of "Westridge Professional Services, Inc.-Unify Telephony System Maintenance and Support Services 20230502". ORIGINATOR of this contract is: Wanda Gautney.

Please follow this link to record your status update for this contract. If no status update is received, this contract will expire, become inactive, and no longer be available to view. If you have any questions, please contact Administration staff.

<https://iservices.baldwincountyal.gov/acmouweb/details?id=7547>



Westridge Professional Services
630.881.1899
252 Cedarfield Drive
Bartlett, IL 60103

Prepared For
Adam Scarborough
Baldwin County Commission
175 Courthouse Square
CIS Department
Bay Minette, AL 36507

Proposal Date
03/12/2024

Proposal Number
20080277

Overview

This is the May 2nd 2024 - May 1st 2025 UNIFY SSP co-delivery support contract Renewal.

Pricing

Description	Rate	Qty	Line Total
UNIFY - TIER 1 Maintenance (Single Site This quote provides support for all services outlined in the [SCOPE OF WORK AND TECHNICAL REQUIREMENTS TELEPHONY SYSTEM MAINTENANCE AND SUPPORT] section of the Baldwin County Commission RFP Titled [Unify Telephony System Maintenance and Support for the Baldwin County Commission], all services in the SOW are considered covered as requested unless otherwise listed and agreed to by both BCC and WPSI Please refer to the WPSI RFP Response document. 1yr WPSI UNIFY SSP TIER1 Support, this contract Provides TIER1 Support for all the UNIFY Equipment. This TIER1 only applies when there is a valid UNIFY SSP.	\$31,800.00	1	\$31,800.00
UNIFY - SSP Renewal This is the UNIFY SSP co-delivery support contract. This covers ALL UNIFY licenses and software support along with UNIFY Tier2 and Tier 3 support for ALL UNIFY Products listed below: 1) OS4000 and ALL Shelves and AP500/OS4K Branches and current licensing 2) OpenScape Contact Center V10R4 3) Xpressions V7 4) DLS V10 5) 2 UNIFY SBC's 6) UNIFY Opti Clients (Soft Phones Licensed)	\$41,312.28	1	\$41,312.28
WPSI - Caldera C360 Maintenance C360 (Caldera) Annual Maintenance Agreement cover the following C360 Software modules: 1) Caldera CDR - Providing at least 3-years of call detail records with the ability to search real time call data.	\$5,000.00	1	\$5,000.00

- 2) Caldera CDR - Providing the ability to export reports in Excel format.
- 3) C360 4K Station Data: Providing the ability to search station data contained within the 4K phone switch to include station names, route information, display name, department, PEN, IP address, Registration IP, Public name and number as well as LIN information with the ability to export reports to Excel format.
- 4) C360 LDAP Integration - Providing LDAP integration between the OS4000 and BCC's Active Directory Infrastructure

Subtotal	78,112.28
Tax	0.00
<hr/>	
Proposal Total (USD)	\$78,112.28

Notes

~~~ Please Note The EFT Information Below ~~~  
**CONFIDENTIAL**