

**** IMPORTANT NOTES ****

WE RECOMMEND USING A CREDIT / DEBIT CARD FOR YOUR SECURITY DEPOSIT. HOWEVER, IF YOU USE A CHECK, DO NOT COMBINE YOUR RENTAL AGREEMENT RESERVATION PAYMENT WITH YOUR SECURITY DEPOSIT CHECK. YOU MUST PAY WITH TWO (2) SEPARATE CHECKS. IF YOU COMBINE PAYMENT / CHECKS, YOUR SECURITY DEPOSIT (IF REFUNDABLE UNDER RENTAL AGREEMENT TERMS) WILL NOT BE REFUNDED. THE SECURITY DEPOSIT AMOUNT (OR ANY AMOUNT DUE YOU UNDER RENTAL AGREEMENT TERMS) WILL BE PLACED IN A "CREDIT" STATUS WHICH MAY BE USED ONLY FOR FUTURE EQUIPMENT RENTALS.

TENT RENTALS: IF YOU ARE RENTING A TENT(S), YOU ARE RESPONSIBLE FOR OBTAINING ALL PERMITS WHERE REQUIRED BY CITY / COUNTY / STATE ORDINANCE (INFORMATION AVAILABLE AT BUILDING DEPARTMENT). A GRAND AFFAIR RESERVES THE ABSOLUTE & UNCONDITIONAL RIGHT TO PICK UP OUR TENT(S) ANY TIME THE NATIONAL WEATHER SERVICE ISSUES A SEVERE WEATHER WARNING / WATCH & / OR WIND ADVISORY, ETC. IF A GRAND AFFAIR ARRIVES AT A TENT INSTALLATION JOB SITE & DETERMINES THAT THE CUSTOMER HAS CHOSEN / DESIGNATED AN AREA WHICH WE DEEM UNSAFE, OR ANY OTHER REASON, THE CUSTOMER AGREES THAT OUR PERSONAL MAY INSTALL TENT(S), AT OUR DISCRETION, AT ANY LOCATION ON THE PREMISES WE DETERMINE SAFE & APPROPRIATE. IN THE EVENT WE DETERMINE THAT NO AREA OR LOCATION IS SAFE / APPROPRIATE, A GRAND AFFAIR WILL NOT INSTALL THE TENT(S) AND THE CUSTOMER UNCONDITIONALLY RELEASES A GRAND AFFAIR FROM ANY & ALL CONTRACT OBLIGATIONS / RESPONSIBILITY (INCLUDING ENTITLEMENT TO ANY REFUND).

CUSTOMER RETURNS ON SATURDAY / SUNDAY / HOLIDAYS / PLEASE BE PROMPT !!!

EQUIPMENT RETURNS ON SATURDAY / SUNDAY / HOLIDAYS ARE BY APPOINTMENT ONLY & MUST BE SCHEDULED IN ADVANCE. RETURNS MUST BE MADE PROMPTLY AT 9 AM. COST IS \$25.00. AT 9:10 AM ADDITIONAL CHARGES WILL BE ADDED AT THE RATE OF \$5.00 PER 5 MINUTES. ABSOLUTELY NO RETURNS WILL BE ACCEPTED AFTER 10 AM. EQUIPMENT RETURNED AFTER 10 AM WILL BE CHARGED AN ADDITIONAL DAY RENTAL.

IF YOU PAID FOR A TAILGATE DELIVERY, WE WILL OFF-LOAD RENTAL ITEMS AT THE BACK OF OUR VAN. IF YOU NEED DELIVERY PERSONAL TO CARRY RENTAL EQUIPMENT ITEMS ANY FURTHER THAN 10 TO 15 FEET FROM THE BACK OF OUR VAN, YOU WILL BE CHARGED A SPECIAL DELIVERY / PICK-UP / LABOR CHARGE (MINIMUM \$50.00 DEDUCTED FROM YOUR SECURITY DEPOSIT). WE DO NOT DELIVER / PICK-UP INSIDE OF ANY PRIVATE RESIDENCE WE DELIVER TO THE GARAGE, PORCH, DECK, SIDEWALK, YARD, ETC.

PLEASE BE ADVISED -IF OUR DELIVERY CREW HAS TO LEAVE THE DELIVERY LOCATION (BECAUSE OF OUR SCHEDULE) DUE TO NO ONE BEING THERE TO SIGN FOR THE RENTAL EQUIPMENT. YOUR RENTAL EQUIPMENT WILL BE RETURNED TO A GRAND AFFAIR'S BUSINESS PREMISES (AT OUR CONVENIENCE) FOR YOU TO MAKE ARRANGEMENTS TO PICK UP. APPROPRIATE WAIT TIME / LABOR / RE DELIVERY CHARGE WILL APPLY.

IF YOU ARE RENTING A TENT, ALABAMA LAW REQUIRES YOU TO CALL 811 TO INSURE ALL UNDERGROUND UTILITIES ARE LOCATED AND MARKED AT THE LOCATION WHERE THE TENT IS TO BE INSTALLED. THIS IS A MANDATORY FREE SERVICE AND YOU MUST CALL ONE WEEK PRIOR TO YOUR TENT DELIVERY / USE DATE. YOU WILL RECEIVE A CONFIRMATION / CUSTOMER NUMBER WHICH OUR DELIVERY CREW WILL REQUIRE UPON DELIVERY OF YOUR TENT. IF YOU CANNOT PROVIDE THIS NUMBER AND / OR THE AREAS NOT CLEARLY MARKED BY THE UTILITY COMPANIES, WE WILL NOT INSTALL THE TENT AND THERE WILL BE NO REFUNDS / CREDITS. NOTE: YOU CANNOT CALL 811 WITHIN 48 HOURS OF THE DELIVERY DATE & RECEIVE THIS SERVICE ALSO, YOU ARE REQUIRED TO CONTACT THE CITY / COUNTY CLERK BUILDING DEPARTMENT TO OBTAIN THE NECESSARY PERMIT(S) FOR INSTALLATION OF TENT / TEMPORARY STRUCTURES (CITY / COUNTY WHERE TENT IS TO BE INSTALLED). THESE REQUIREMENTS ARE THE CUSTOMER'S RESPONSIBILITY AND YOU CAN BE CITED / FINED FOR FAILURE TO COMPLY WITH / OBEY ALABAMA LAWS. THE CUSTOMER ASSUMES ABSOLUTE / COMPLETE LIABILITY AND ANY / ALL CONSEQUENCES THAT RESULT FROM FAILURE TO COMPLY WITH APPLICABLE LAWS / ORDINANCES / REGULATIONS / ETC.

PLEASE BE ADVISED THAT WE CHARGE FOR LABOR, CLEANING, DAMAGES, LOSSES, REPAIRS, WAIT TIME, ETC. WHEN CUSTOMER FAILS TO COMPLY WITH ALL CONTRACTUAL TERMS, POLICIES, CONDITIONS, GUIDELINES, ETC.

CREDIT CARD AUTHORIZATION: PLEASE CHARGE ALL PAYMENTS DUE TO MY CREDIT / DEBIT CARD. I HEREBY AUTHORIZE A GRAND AFFAIR TO CHARGE MY CREDIT / DEBIT CARD FOR ALL AMOUNTS DUE AND SPECIFIED IN THIS RENTAL AGREEMENT. IF FURTHERMORE AUTHORIZE A GRAND AFFAIR TO CHARGE MY CREDIT / DEBIT CARD FOR ANY AND ALL LOSSES, DAMAGES, REPAIRS, LATE RETURN CHARGES, ETC. FOR EQUIPMENT RENTED UNDER SAID RENTAL AGREEMENT.

(PRINT) CARDHOLDER'S NAME: _____ SIGNATURE: _____

CARD TYPE / CIRCLE ONE: VISA MASTERCARD DISCOVER AMERICAN EXPRESS

CARD HOLDER'S NAME: _____ EXPIRATION DATE: _____ ZIP CODE: _____

CARD NUMBER: _____ CVC CODE: _____