



BALDWIN COUNTY COMMISSION

POLICY #7.6	
Subject	Solid Waste Residential Garbage Service Rates Solid Waste Residential Garbage Account Late Fees
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POLICY STATEMENT

This policy provides for the establishment of Solid Waste Residential Garbage Service Rates and Late Fees for the Solid Waste Residential Accounts. (See Resolution #2017-020, November 1, 2016, regular meeting.)

DEFINITIONS

1. Back Door/Private Drive – Residential customer may request Solid Waste staff to access private property for garbage collection purposes for an additional fee. A Property Access Agreement form must be submitted and reviewed by the Collections supervisor to ensure it's feasible to provide back door and/or private drive service.
2. Shared Private Drive – Residential customers using the same private driveway/entrance to their property may request Solid Waste staff to access the private property for garbage collection purposes for an additional fee. A Property Access Agreement form must be submitted by all affected residents and reviewed by the Collections supervisor to ensure it's

feasible to provide shared private drive service.

3. Knuckleboom Truck Special Pickup Service – Residential customers in good standing may request special pick up and disposal of approved materials for a fee. This gives customers an option to dispose of material exceeding the free service limit allowed on a monthly basis as part of provided garbage service (as outlined in BCC Policy 7.1). For any residential garbage customer who, without prior request to and approval by the Authority, places waste for knuckleboom special pickup service and the Authority conducts said pickup, the Authority may charge the customer for services in accordance with these policies.

PROCEDURAL REQUIREMENT

Garbage Service Rates

Residential Garbage Collection			
Service Type	Monthly Rate	Quarterly Rate	Annual Rate
1 x Week Pickup with BCSW Cart	\$ 19.00	\$ 57.00	\$ 228.00
1 x Week Pickup with Two (2) BCSW Carts	\$ 29.00	\$ 72.00	\$ 348.00
2 x Week Pickup* with BCSW Cart	\$ 38.00	\$ 114.00	\$ 456.00
* Service Not Available in All Areas			
2 x Week Pickup Required in Planning District 24 and 25, see chart below for rental properties	\$ 38.00	\$ 114.00	\$ 456.00
Seasonal Service			\$ 228.00
Additional Services			
Back Door Pick-Up/Private Drive	\$ 14.00	\$ 42.00	\$ 168.00
Shared Private Drive	\$ 6.00	\$ 18.00	\$ 72.00
Knuckleboom Special Pickup Service	\$100 per Half Truckload/\$200 per Full Truckload		
Other Fees			
Additional Cart Rental	\$ 10.00	\$ 30.00	\$ 120.00
Use of Personal Compatible 2 nd Cart (charge is per additional cart serviced)	\$ 10.00	\$ 30.00	\$ 120.00

Solid Waste Seasonal Rate

The Baldwin County Commission offers one seasonal rate to any homeowner whose secondary residence is occupied seasonally. This rate will be \$114.00 per year. Rental Property in Baldwin County will not be considered seasonal.

For Planning District 24 and 25, rental property owners and/or their managers, acting as agents, renting or leasing properties for intervals of seven (7) days or less shall provide the minimum number of approved containers per unit based upon the number of bedrooms in that unit and shall be subject to the garbage collection rates as follows:

Planning District 24 and 25					
March 1 through October 31	2 x Week Pickup		November 1 through February 28	2 x Week Pickup	
1 Bedroom	(2) -carts	\$48.00	1 Bedroom	(1) -cart	\$38.00
2 Bedroom	(2) -carts	\$48.00	2 Bedroom	(1) -cart	\$38.00
3 Bedroom	(2) -carts	\$48.00	3 Bedroom	(1) -cart	\$38.00
4 Bedroom	(3) -carts	\$58.00	4 Bedroom	(2) -carts	\$48.00
5 Bedroom	(3) -carts	\$58.00	5 Bedroom	(2) -carts	\$48.00

Eligibility for once per week pickup in Planning District 24 and 25 shall apply year round to permanent residences or single family non rental properties who file for a seasonal variance.

The Solid Waste Officer shall have the right to require owners of rental units and/or their agents or property managers, by written notice, to rent additional containers beyond the above minimums as necessary to ensure sufficient container capacity to contain all garbage generated from the aforementioned units. Any persons wishing to contest the requirement for additional containers may appeal to the Baldwin County Commission.

Late Fees

Beginning October 1, 2008, Baldwin County Solid Waste will begin assessing a late fee to any outstanding balance carried by a residential account.

COLLECTIONS

A Ten dollar (**\$10.00**) late fee shall be imposed on all collection accounts that become delinquent as defined by the following:

1. Payment of **Monthly** billed services for garbage collection and rental of additional refuse container is not received by the due date stated on the billing under the heading, "DUE BY"
 - a. Billed amount not received by due date, ten dollars (\$10.00) added to account.

- b. A ten dollar (\$10.00) late fee will be charged, each month, to any account showing an outstanding balance.
2. Payment of **Quarterly** billed services for garbage collection and rental of additional refuse container is not received by the due date stated on the billing under the heading, "DUE BY"
 - a. Billed amount not received by due date, ten dollars (\$10.00) added to account.
 - b. A ten dollar (\$10.00) late fee will be charged, each month, to any account showing an outstanding balance.
3. Payment of **Annually** billed services for garbage collection and rental of additional refuse container is not received by the due date stated on the billing under the heading, "DUE BY"
 - a. Billed amount not received by due date, ten dollars (\$10.00) added to account.
 - b. A ten dollar (\$10.00) late fee will be charged, each month, to any account showing an outstanding balance.
4. Payment of billed services for garbage collection and rental of additional refuse container is not received causing repossession of refuse container:
 - a. Past due amounts not received by stated date, container repossessed.
 - b. A ten dollar (\$10.00) delivery fee will be charged to any account requiring re-delivery of repossessed refuse container.

WAIVING OF LATE FEES

Late Fees as provided by this policy may be waived only as follows:

1. **Customer Courtesy** - A one-time ten dollar (\$10.00) late fee waiver, per collection account, may be administratively waived by the Senior Accountant as a customer courtesy.
2. **System Error** - Late fee(s) of (\$10.00) or more billed due to system error and/or system limitations may be administratively waived by the Accounting Manager with subsequent review and approval of the Development & Environmental Director.
3. **Administrative (Other)** - Late fee(s) of (\$10.00) or more may be administratively waived for accounts with good historical payment history due to extenuating circumstances as deemed necessary by the Accounting Manager and/or Deputy Solid Waste Officers with subsequent review and approval of the Development & Environmental Director.
4. **Baldwin County Commission Waiver** - The Baldwin County Commission reserves the right to waive any late fees for any reason as it determines appropriate and as approved in session assembled.

Cart Re-delivery Fee

All Baldwin County Solid Waste Customers with Current Accounts will be eligible for a Baldwin County Solid Waste Garbage Cart at no additional cost. If the account becomes delinquent, the county will repossess the County Cart until such time that the default is cured. At the time the account becomes in good standing, the cart will be redelivered to the customer at a fee of \$20.00 to be paid by the customer prior to delivery.

Additional Garbage Carts

Baldwin County Solid Waste Customers can request an additional Baldwin County Solid Waste Cart for \$10.00/per month. Customers may request to use a personal container as an additional cart, provided the cart is deemed compatible by Baldwin County Solid Waste as defined in the Personal Compatible 2nd Cart Agreement. The customer will be charged \$10.00/per month for service of each compatible personal additional cart. Baldwin County Solid Waste is not responsible for damage to personal cans.

FORMS/ATTACHMENTS/EXHIBITS

N/A