



Order Form and Master Terms & Conditions

BILLING INFORMATION		
Customer Name		Sales Representative
Baldwin County Commission		Michelle Fields
Billing Address		Proposal Reference
312 Courthouse Square		Q-520438
Tax ID		Contract ID
630990088		
City, State	Zip Code	Billing Contact Phone
Bay Minette, AL	36507	2515802574
Billing Contact Name		Billing Contact E-mail
Susan Marino		smarino@baldwincountyal.gov
Technical Contact		Technical Contact Phone
Jason Kuehl		2519704016
Technical Contact Email		Service Term (Months)
jkuehl@baldwincountyal.gov		36

It has been explained to the customer listed above ("Customer", "me" or "I"), and I understand that the prices listed on **Exhibit A** of this order form (this "Order Form") and in all other C Spire Business ("Company") materials DO NOT INCLUDE taxes, franchise fees, and any other mandated regulatory charges. I understand that these charges will be added to my bill and that my bill will be larger than the package price due to these other charges. In ordering service(s) listed on **Exhibit A** (the "Service(s)") on this date, I understand that I may be receiving a special promotional offer and certain installation charges may have been waived. I therefore agree to subscribe to the Service(s) or an upgrade thereof for the Service Term set forth above, commencing on the date any Service is activated. If I do not fulfill the entire Service Term, I agree to pay Company, upon billing, the total monthly Service charges multiplied by the number of months remaining in the Service Term plus, if applicable, up to \$300 for installation charges ("Early Termination Fees"). In the case of the termination of Service(s), I acknowledge that all or part of my deposit, if any, may, in the sole discretion of Company, be applied to any charges owed Company by me. I acknowledge that I have read and agree to be bound by all terms and conditions of service, as they may be amended from time as set forth therein.

This Order Form (i) hereby incorporates by reference the terms and conditions of the Master Terms and Conditions ("MTC"), the Master Service Level Agreement ("MSLA"), and all applicable Service Level Agreements, each of which are located at <https://www.cspire.com/cms/business/resources/agreements-policies/> (ii) applies only to the Services or Products covered by this Order Form and not to Services or Products covered by any other quote, statement of work, or order, and (iii) does not amend or supplement the terms of any other agreement. This Order Form, the MTC, MSLA, Service Agreements(s), and any other written documents attached hereto or incorporated herein are the "Agreement". Capitalized terms not defined herein shall have the respective meanings ascribed to such terms in the MTC. The Company shall be deemed to have accepted this Order Form on execution and delivery by Customer.

Equipment that is not managed or owned by C Spire Business is the responsibility of the Customer and may result in an impact to service quality. C Spire Business support does not cover Customer-managed equipment. C Spire Business may provide professional services for configuration changes or troubleshooting for an additional fee, or can develop a proposal for replacement with managed infrastructure.

Pricing valid for 30 days from date of proposal. Taxes and fees not included.

Proposals that include 3rd party circuits or circuits off-net to C Spire's Network should be considered budgetary and may be subject to additional installation costs. If additional installation costs are required, Customer will have the option to revise or cancel the service agreement.

C Spire®, C Spire Business™, C Spire Business Solutions® and C Spire Health™ are trademarks owned by Cellular South, Inc. Cellular South, Inc. and its affiliates provide products and services under the C Spire®, C Spire Business™, C Spire Business Solutions® and C Spire Health™ brands. Affiliates include Telepak Networks, Inc., TekLinks, Inc., Harbor Communications, LLC, C Spire Health, LLC, Callis Communications, Inc., C Spire Advanced Data Solutions, LLC, C Spire Governmental Data Solutions, LLC. and Troy Cablevision, Inc.

If this agreement includes Azure and/or AWS Services, the amount quoted is an estimate only. The actual amount billed and invoiced will be based on actual consumption as calculated by the public cloud provider.

By signing below, I acknowledge that I have read, agree to, and accept the information listed above, below, and incorporated herewith, including the Master Terms and Conditions referenced herein.

Customer Name:
By:
Print Name:
Title:
Date:

Exhibit A – Product and Services

23100 MCAULIFFE DR, ROBERTSDALE, AL 36567 (City Limits:)							
Item	Description	Service Type	Quantity	Billing Frequency	Monthly Per Unit	Monthly Cost	Upfront
Direct Internet Access	Speed: 50 Mbps	Disconnect Migration	0	Monthly	\$300.00	\$0.00	\$0.00
Legacy Megagate Data	CPE Protection	Disconnect	0	Monthly	\$12.95	\$0.00	\$0.00
Direct Internet Access	Direct Internet Access 100 Mbps	Add	1	Monthly	\$289.00	\$289.00	\$0.00
Static IP	Public IPs 13 C Spire	Add	1	Monthly	\$65.00	\$65.00	\$0.00
Location Totals:						\$354.00	\$0.00

Summary		
Location	Monthly	Total Upfront
23100 MCAULIFFE DR, ROBERTSDALE, AL 36567	\$354.00	\$0.00

Monthly Billing Frequency Summary		
Location	Total	
23100 MCAULIFFE DR, ROBERTSDALE, AL 36567	\$354.00	
Monthly Total:		\$354.00

All Locations Totals	Total Monthly	Total Upfront
	\$354.00	\$0.00

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