

**COMPETITIVE BID #WG23-51 Award Listing  
INMATE TELEPHONE & VIDEO VISITATION SERVICES**

**BIDDER: Inmate Calling Solutions, LLC (ICSolutions)**

**PROPOSED RATES & COMMISSION SCHEDULE**

Inmate calling rate including mileage bands where applicable:

Local	\$0.21 per minute
IntraLATA	\$0.21 per minute
InterLATA	\$0.21 per minute
Interstate	\$0.21 per minute

Provide your proposed Cost of Recovery offer to the County for the following call types. Include your proposed Cost of Recovery offer for prepaid calls.

Local	\$0.21 per minute
IntraLATA	\$0.21 per minute
InterLATA	\$0.21 per minute
Interstate	\$0.21 per minute
Prepaid	\$0.21 per minute

**Total Cost of Recovery Rate Percentage 95%**

Installation Time: 30 days

Inmate Calling U.S. - Usage Rate \$0.21 per minute; 95% Cost Recovery (no signing bonus)

Inmate Calling International - Usage Rate - Cost\* + \$0.21 per minute; 95% Cost Recovery (no signing bonus)

Keep Families Connected Program - Usage Rate - Two (2) free calls per inmate per week

Remote Video Visitation - Usage Rate - \$0.25 per minute; 50% Cost Recovery (no signing bonus)

Voice Messaging - Usage Rate - \$0.25 per message; 25% Cost Recovery (no signing bonus)

Prepaid Account Funding Fees

<u>Funding Type</u>	<u>ICSolutions Fee Amount</u>	<u>Applies To</u>
Funding Fee-IVR (including QuikCall) or Website	\$3.00 per transaction	Prepaid
Funding Fee - Live Agent	\$5.95 per transaction	Prepaid
Refund Fee	\$0.00-ICS provides @ no charge	Prepaid
Mail-In Payment by Western Union	\$0.00-ICS provides @ no charge	Prepaid
Inmate Purchase from Trust Account	\$0.00-ICS provides @ no charge	Debit