



Amendment No. 3 for Baldwin County - AL

This Amendment No. 3 hereby amends Contract No. GWS77223977775 by and between Veoci Inc. and Baldwin County - AL dated January 18, 2022, and Amended thereafter. Professional Service hours expire at the end of the contract term. This Amendment No. 3 shall be incorporated into the MSA and if applicable, the SOW, and becomes effective on January 18, 2025.

WHEREAS the parties wish to modify the terms dates of the Agreement
AND WHEREAS the parties agree to modify the services provided

All other terms and conditions of Contract No. GWS77223977775, as Amended, and the Agreement remain in full effect, except as modified herein:

- I. **Schedule D. Section I. Term of this Order Form** The first sentence shall be deleted in its entirety and replaced with the following:
"The Service will be available to Customer from: Start Date of January 18, 2025 to End Date of January 17, 2026 (the "Order Form Term") in exchange for the fees described in Article III below, and pursuant to the terms of the Agreement."
- II. **Section III. Financial Specifications A. Fees & Term** The fees tables shall be deleted in entirety and replaced with the following:

QTY	DESCRIPTION	ANNUAL SUBSCRIPTION
35	Veoci Standard Access Licenses	\$12,870.00
165	Veoci Infrequent Access Licenses	\$13,746.00
54,000	Non-User Form Entries (External Forms)	\$0.00
	Total Annual	\$26,616.00

QTY	DESCRIPTION	ONE-TIME FEE
20	Standard Consultation/Professional Service Hours	\$3,800.00
6	Bootcamp Training	\$5,700.00
	Total - One-Time	\$9,500.00
	Sales Tax (at 0.00000%)*	\$0.00
	Total	\$36,116.00

*Plus, Applicable Sales Tax

IN WITNESS WHEREOF, Veoci Inc. and Baldwin County - AL have each caused this Amendment No. 3 to Contract No. GWS77223977775 to be signed and delivered by its duly authorized representatives as of the date first set forth above.



Amendment No. 3 to Contract No. GWS77223977775

www.veoci.com | renewals@room.veoci.com | (203) 782 5944

Veoci Inc., 195 Church Street 14th Floor, New Haven, CT 06510

Veoci Inc.	Baldwin County - AL
<p>Signed: <u>KB</u></p> <p>Name: <u>Keith Basile</u></p> <p>Title: <u>General Manager, Solutions</u></p> <p>Date: <u>November 21, 2024</u></p>	<p>Signed: <u>Matthew P. McKenzie</u></p> <p>Name (print): <u>Matthew P. McKenzie</u></p> <p>Title: <u>Chairman</u></p> <p>Date: <u>1/7/2025</u></p>

The Services and Fees set forth in this Amendment shall be considered finalized upon signature by an authorized representative of Veoci.





Amendment No. 2 to MSA No. GWS77223977775

This Amendment No. GWS77223977775.2 (the "Amendment") hereby amends MSA No. GWS77223977775 ("the Agreement") by and between Veoci Inc. ("Veoci") and Baldwin County, AL ("Customer") dated January 18, 2022 (the "Effective Date"), and amended thereafter. This Amendment shall be incorporated into the Agreement and becomes effective on May 1, 2023.

WHEREAS the parties wish to add additional Veoci licenses.

AND WHEREAS all other terms and conditions of Proposal # GWS77223977775 as Amended, and the Agreement remain in full effect, except as modified herein:

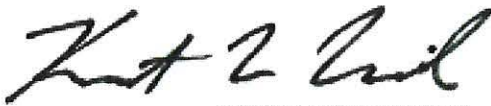

- I. Attachment A, Cost proposal:** The fees chart shall be deleted in its entirety and replaced with the following;

QTY	DESCRIPTION	ANNUAL SUBSCRIPTION
35	Veoci Named Licenses	\$11,900.00
165	Veoci Infrequent Named Licenses (T3)	\$12,722.00
1	Up to 49,224 Non-User Form Entries (External Forms) Included	\$0.00
	Support, Hosting	Included
1	Sales Tax*	0.00
	**Total - Annual	\$24,622.00

*Plus, Applicable Sales Tax

**The total due at execution of amendment will be prorated to \$5,175.20 for the remainder of the contract term for 100 Infrequent User Licenses.

IN WITNESS WHEREOF, Veoci Inc. and Customer have each caused this Amendment to the Agreement to be signed and delivered by its duly authorized representatives as of the date first set forth above.

Veoci Inc. Executed by its Authorized Representative	Baldwin County, AL Executed by its Authorized Representative
 Signature: 804822175, 2023-Apr-20 05:04 PM	 Signature:
Print Name: Keith Basile	Print Name: ZACH M. HAD
Title: General Manager, Solutions	Title: BALDWIN COUNTY EMA DIRECTOR
Date: 2023-04-20	Date: 4/21/2023



Amendment No. # GWS77223977775.2
www.veoci.com | kristi.duenas@veoci.com | 203-782-5944 x705
Veoci Inc., 195 Church Street 14th Floor, New Haven, CT 06510

Rev. 22-10.07



Amendment No. 1 to Proposal Number GWS77223977775

This Amendment No. 1 hereby amends Proposal Number GWS77223977775 (“#GWS77223977775.1”) by and between Veoci Inc (“Veoci”) and the Baldwin County, AL (“Customer”) dated January 18, 2022 (the “Term Effective Date”), and Amended thereafter. This Amendment No. 1 shall be incorporated into the SOW and becomes effective on January 18, 2023.

WHEREAS the parties wish to modify the terms dates of the Agreement

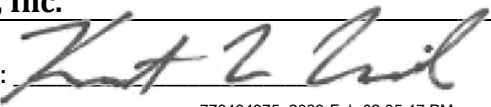
All other terms and conditions of Proposal #GWS77223977775, as Amended, and the Agreement remain in full effect, except as modified herein:

I. Cost Proposal. The fees chart shall be deleted in its entirety and replaced with the following:

QTY	DESCRIPTION	ANNUAL SUBSCRIPTION
35	Veoci Named Licenses	\$11,900.00
65	Veoci Infrequent Licenses	\$5,012.00
1	Up to 33,824 Non-User Form Entries Included	\$0.00
1	Sales Tax*	\$0.00*
Total		\$16,912.00

*Plus, Applicable Sales Tax

IN WITNESS WHEREOF, Veoci, Inc. and Customer have each caused this Amendment No.1 to Proposal #GWS77223977775 to be signed and delivered by its duly authorized representatives as of the date first set forth above.

Veoci, Inc.	Customer: Baldwin County
Signed:  773484975, 2023-Feb-02 05:47 PM	Signed: _____
Name (print): Keith Basile	Name (print): _____
Title: General Manager of Solutions	Title: _____
Date: 2023-02-02	Date: _____



Amendment # 1 to Proposal No. GWS77223977775.1

www.veoci.com | kristi.duenas@veoci.com | 203-782-5944 #705

Veoci, Inc. 195 Church Street, 14th Floor, New Haven, CT 06510

State of Alabama)
County of Baldwin)

CONTRACT FOR PROFESSIONAL SERVICES

This Contract for **Professional Services** is made and entered into by and between the County of Baldwin (hereinafter called "COUNTY") acting by and through its governing body, the Baldwin County Commission and Veoci, Inc., (hereinafter referred to as "PROVIDER").

WITNESSETH:

Whereas, at its regular meeting on October 19, 2021, the COUNTY authorized staff to solicit a Request for Proposals (RFP) for the purchase and implementation of Baldwin County Emergency Management Software; and

Whereas, the PROVIDER presented the lowest cost for Request for Proposals (RFP) and was chosen by the COUNTY to provide the needed services in accordance with the Request for Proposals (RFP) and Response.

NOW, THEREFORE, in consideration of the premises and the mutual covenants herein contained, the sufficiency of which being hereby acknowledged, PROVIDER and COUNTY do hereby agree as follows:

I. Definitions. The following terms shall have the following meanings:

- A. COUNTY: Baldwin County, Alabama
- B. COMMISSION: Baldwin County Commission
- C. PROVIDER: Veoci, Inc.

II. Obligations Generally. The COUNTY hereby retains, and the PROVIDER agrees to perform for the COUNTY, those professional services as hereinafter set forth. This document shall serve as the binding contract for the services of PROVIDER. PROVIDER shall immediately commence performance of the services outlined herein upon full execution of this Contract. All work shall be commenced and completed in a timely manner as, and at the times, herein set out.

III. Recitals Included. The above recitals and statements are incorporated as part of this Contract and shall have the effect and enforceability as all other provisions herein.

IV. Professional Qualifications. For the purpose of this Contract, the PROVIDER represents and warrants to the COUNTY that it possesses the professional, technical, and administrative personnel with the specific

experience and training necessary to provide the professional services required herein.

V. No Prohibited Exclusive Franchise. The COUNTY neither perceives nor intends, by this Contract, a granting of an exclusive franchise or violation of Art. I, Section 22 of the Alabama Constitution.

VI. Representation/Warranty of Certifications, Etc. PROVIDER represents and warrants that PROVIDER is presently certified, licensed and otherwise permitted under all necessary and applicable laws and regulations to perform the services herein, and that PROVIDER shall renew, maintain, and otherwise ensure that all such certifications, licenses, and permits are current and valid, without interruption, for and through completion of the services. The representation and warranty aforesaid is a material inducement to the COUNTY in entering this Contract, and the parties agree that the breach thereof shall be deemed material at the County's option.

VII. Legal Compliance. PROVIDER shall at all times comply with all applicable federal, State, local and municipal laws and regulations.

VIII. Independent Contractor. PROVIDER acknowledges that it is an independent contractor, and PROVIDER shall at all times remain as such in performing the services under this Contract. PROVIDER is not an employee, servant, partner, or agent of the COUNTY and has no authority, whether express or implied, to contract for or bind the COUNTY in any manner. The parties agree that PROVIDER shall be solely responsible for and shall have full and unqualified control over developing and implementing its own means and methods, as it deems necessary and appropriate in providing the aforementioned services, and that the COUNTY's interests herein are expressly limited to the results of said services. PROVIDER is not entitled to unemployment insurance benefits, and PROVIDER is responsible for and obligated to pay any and all federal and state income tax on any monies paid pursuant to this Contract.

IX. No Agency Created. It is neither the express nor the implied intent of PROVIDER or COUNTY to create an agency relationship pursuant to this Contract. Therefore, the PROVIDER does not in any manner act on behalf of COUNTY, and the creation of such a relationship is prohibited and void.

X. Unenforceable Provisions. If any one or more of the provisions contained herein shall, for any reason, be held to be invalid, illegal or unenforceable in any respect, then such provision or provisions shall be deemed severable from the remaining provisions hereof, and such invalidity, illegality or unenforceability shall not affect any other provision hereof. This Contract shall be construed as if such invalid, illegal or unenforceable provision had never been contained herein.

XI. Entire Agreement. This Contract represents the entire and integrated agreement between COUNTY and PROVIDER and supersedes all prior negotiations, representations, or agreements, either written or oral. This Contract may be amended only by written instrument signed by all parties.

XII. Failure to Strictly Enforce Performance. The failure of the COUNTY to insist upon the strict performance of any of the terms, covenants, agreements, and conditions of this Contract shall not constitute, and shall never be asserted by PROVIDER as constituting, a default or be construed as a waiver or relinquishment of the right of the COUNTY to thereafter enforce any such term, covenant, agreement, or condition, but the same shall continue in full force and effect.

XIII. Assignment. This Contract or any interest herein shall not be assigned transferred or otherwise encumbered by PROVIDER without the prior written consent of the COUNTY, which may be withheld or granted in the sole discretion of the COUNTY.

XIV. Ownership of Documents/Work. The COUNTY shall be the owner of all copyright or other intellectual property rights in reports, documents and deliverables produced and paid for under this Contract, and to the extent permitted by Alabama law, any such material may be reproduced and reused at the discretion of the COUNTY without payment of further consideration. PROVIDER shall not transfer, disclose, or otherwise use such information for any purpose other than in performance of the services hereunder, without the COUNTY's prior written consent, which may be withheld or granted in the sole discretion of the COUNTY.

XV. Notice. Notice required herein shall be in writing, unless otherwise allowed, and said notice shall be deemed effective when received at the following addresses:

PROVIDER: Veoci, Inc.
195 Church Street, 14th Floor
New Haven, CT 06510

COUNTY: Baldwin County Commission
c/o Chairman
312 Courthouse Square
Suite 12
Bay Minette, AL 36507

XVI. Services to be Rendered. PROVIDER is retained by the COUNTY as a professionally qualified **contractor**. The general scope of work for the services shall include all the terms and Conditions of **"Request for Proposals,"** the same being expressly incorporated herein by reference, and without limitation will encompass:

“All provision and conditions and/or specifications listed/stated in the Request for Proposals for Baldwin County Emergency Management Software.”

- A. PROVIDER will provide ongoing communications with COUNTY regarding this service, including updates, emails and etc. as requested. Additionally, PROVIDER will meet with COUNTY as needed or requested.
- B. PROVIDER is responsible for the professional quality, technical accuracy, timely completion and coordination of all services furnished by or in relation to this Contract.
- C. PROVIDER represents and warrants that its services shall be performed within the limits and standards provided by the COUNTY, in a manner consistent with the level of care and skill ordinarily exercised by similar providers under similar circumstances at the time the services are performed.

XVII. General Responsibilities of the COUNTY.

- A. The COUNTY shall provide reasonable notice to PROVIDER whenever the COUNTY actually observes or otherwise actually becomes aware of any development that affects the scope or time of PROVIDER's services hereunder or any defect or nonconformance in the work of PROVIDER.
- B. The COUNTY shall pay to PROVIDER the compensation as, and subject to the terms set out below.

XVIII. Termination of Services. The COUNTY or PROVIDER may terminate this contract, with or without cause or reason, by giving ten (10) days written notice of such to the other party. Upon receipt of such notices, PROVIDER shall discontinue its work to the extent specified in the notice.

In the event of termination, the COUNTY shall pay PROVIDER for all services satisfactorily rendered, and for any expenses deemed by COUNTY to be a reimbursable expense incurred pursuant to this Contract and prior to the date of termination.

XIX. Compensation Limited. The compensation to be paid to the PROVIDER shall be the full compensation for all work performed by PROVIDER under this Contract. Any and all additional expenditures or expenses of PROVIDER, not listed in full within this Contract, shall not be considered as a part of this Contract and shall not be demanded by PROVIDER or paid by COUNTY.

XX. Direct Expenses. Compensation to PROVIDER for work shall be paid per **“ATTACHMENT A”**. Said compensation shall be all inclusive, including without limitation, reimbursement of all cost, incidentals and operating expense associated with those directly engaged in performance of the requested services

XXI. Method of Payment. PROVIDER shall submit invoices to the COUNTY for payment for work performed. Such invoice shall be accompanied by a detailed account of compensation to be paid PROVIDER.

Payment shall be made by the COUNTY within thirty (30) days of the approval of the invoice submitted by the PROVIDER. The COUNTY agrees to review and approve invoices submitted for payment in a timely manner.

XXII. Effective and Termination Dates. This Contract shall be effective for six (6) months and commence immediately upon the same date as its full execution and same shall terminate upon both the expiration of six (6) months or by giving ten (10) days written notice of such to the other party. [Nothing herein stated shall prohibit the parties from otherwise terminating this Contract according to the provisions herein.]

XXIII. Force Majeure. The Parties hereto shall incur no liability to the other if performance becomes impossible or impracticable by reason of an event or effect that the parties could neither have anticipated nor controlled. This allowance shall include both an act of nature and acts of third parties. Any costs that would otherwise be incurred and/or necessitated by the provisions herein shall be alleviated for either party by such event or effect.

XXIV. Indemnification. PROVIDER shall indemnify, defend and hold County, and its Commissioners, affiliates, employees, agents, and representatives (collectively referred to in this Section XXIV as "COUNTY") harmless from and against any and all claims, demands, liabilities, damages, losses, judgments, costs, and expenses including, without limitations, attorneys' fees, and costs, for any and all personal injury (including death) and property damage of any kind or nature whatsoever, incurred by, asserted against, or imposed upon COUNTY, as a result of or in any manner related to provision of services hereunder, or any act or omission, by PROVIDER. PROVIDER shall provide the COUNTY with proof of general liability coverage including the COUNTY as an additional insured. This indemnification shall survive the expiration or termination of this Contract.

XXV. Number of Originals. This Contract shall be executed with three (3) originals, each of which are equally valid as an original.

XXVI: Governing Law: This Contract in all respects, including without limitation its formation, validity, construction, enforceability, and available remedies, shall be governed by the laws of the State of Alabama, without regard to Alabama conflict of law principles.

XXVII: Insurance: Prior to performing services pursuant to this Contract, Provider shall carry, with insurers satisfactory to County, throughout the term of hereof, Auto Liability Insurance, including owned, hired and non-owned vehicles, with limits of not less than \$1,000,000, combined single limit, for both bodily injury liability and property damage liability each occurrence; Commercial General Liability Insurance, including all contractual liability hereunder, with limits not less than \$1,000,000, combined single limit, for both

bodily injury liability and property damage liability each occurrence; and Worker's Compensation Insurance, meeting the statutory limits of the State of Alabama and Employer's Liability Insurance fully covering all employees and supervisors participating in the work at the subject property site. All liability insurance shall name the County as an additional insured. Prior to commencing operations hereunder, a Certificate of Insurance evidencing such coverage, satisfactory to County, shall be furnished to County, which shall specifically state that such insurance shall provide for at least ten (10) days' notice to County in the event of cancellation, termination or any change in such insurance policies. The workers compensation certificate shall bear an endorsement clearly evidencing a waiver of the right of subrogation against County and County Representatives. Should Provider fail to furnish current evidence upon demand of any insurance required hereunder, or in the event of cancellation, termination or change in any such insurance, County may, at its option, suspend this Contract until insurance is obtained, terminate this Contract immediately without further action, or hold Provider in material default and pursue any and all remedies available.

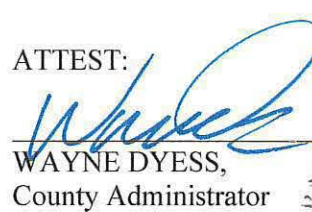
IN WITNESS WHEREOF, the parties hereto have executed this Contract on the last day of execution by the COUNTY as written below.

COUNTY


JAMES E. BALL Chairman

11/10/22
/Date

ATTEST:

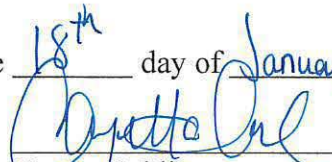

WAYNE DYESS,
County Administrator

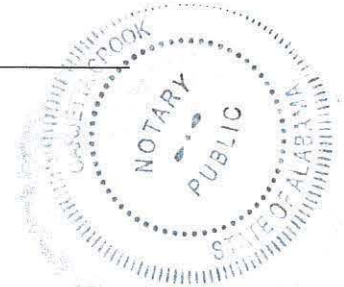


State of Alabama)
County of Baldwin)

I, Carjetta Crook, a Notary Public in and for said County, in said State, hereby certify that, James E. Ball, whose name as Chairman of Baldwin County Commission, and Wayne Dyess, whose name as County Administrator, are known to me, acknowledged before me on this day that, being informed of the contents of the Contract for Professional Services, they, as such officers and with full authority, executed same knowingly and with full authority to do so on behalf of said Commission.

GIVEN under my hand and seal on this the 18th day of January, 2022.


Notary Public
My Commission Expires
My Commission Expires:
July 14, 2025



SIGNATURE AND NOTARY PAGE TO FOLLOW

PROVIDER:

Sukhinder S. Grewal
Veoci, Inc.

January 6 1 2022
By SUKHINDER S GREWAL /Date
Its CEO

State of ~~Alabama~~ state of Connecticut
County of New Haven

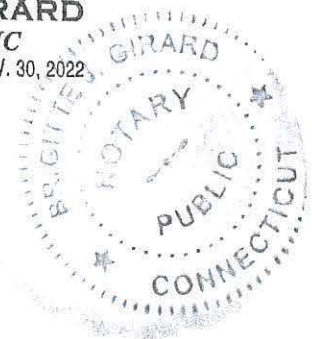
I, Brigitte J. Girard Notary Public in and for said County and State, hereby
certify that Sukhinder S GREWAL CEO of Veoci, Inc., whose name is
signed to the foregoing in that capacity, and who is known to me, acknowledged before me on
this day that, being informed of the contents of the foregoing, he executed the same
voluntarily on the day the same bears date for and as an act of said Veoci, Inc.

GIVEN under my hand and seal on this the 6 day of January, 2022.

Brigitte J. Girard

Notary Public
My Commission Expires

BRIGITTE J. GIRARD
NOTARY PUBLIC
MY COMMISSION EXPIRES NOV. 30, 2022



"ATTACHMENT A"

VENDOR PROPOSAL RESPONSE FORM

Date: November 16, 2021

Out of State X or If yes, 950-151
Yes No Registration Number

Company Submitting Proposal: Veoci Inc.

Address: 195 Church Street, 14th Floor

New Haven, CT 06510

Contact Person: Mark Demski, Senior Account Executive

Office Telephone: 813-951-1946

Email: mark.demski@veoci.com

Implementation Fee Initial Cost: \$4,580

Training Cost: \$7,990

Additional Anticipated Costs (Please explain in Detail):

Approximately \$7,560 in one-time fees for optional deliverables as described in the Statement of Work (SOW);
please see the RFP response and itemized quote for more details

Reoccurring Annual Support Cost: \$16,912 in year one; \$17,892 after year one

Printed name & title of person submitting proposal:

Dr. Sukhminder S. Grewal, CEO

Signature of person submitting proposal:





Cost Proposal

Veoci Quote for Baldwin County, AL

Date: 11/15/2021
Quote number: GWS77223977775
Reference: Emergency Management Software RFP
Term: 01/01/2022 through 12/31/2022
Expiration of quote: 12/31/2021
Prepared by: Mark Demski | mark.demski@veoci.com | 813-951-1946

The Services will be available to Baldwin County, AL for the Term in exchange for the fees described below, and pursuant to terms included in Veoci's Subscription Terms and Conditions, Service Level Agreement and Support Agreement (comprising Schedule A, Schedule B and Schedule C). This Quote incorporates the terms of the above referenced Schedules in all respects.

QTY	DESCRIPTION-RECURRING	ANNUAL SUBSCRIPTION
35/65	Veoci Named Licenses- Standard/ Infrequent	\$16,912.00
1	**WebEOC integration	\$950.00 **
	Total year one cost	\$16,912.00
	Total year after year one	\$17,892.00

QTY	DESCRIPTION	ONE-TIME FEE
1	Veoci Core for Government plus 10 hours of configuration	\$5,400.00
1	Veoci integration to Alabama EMA's WebEOC system	\$2,160.00
1	Develop and produce training manual customized per Baldwin County solution with screenshots and suggested CE	\$1,080.00
5	Administration Training Credits offsite (\$950 per person)	\$4,750.00
4	Virtual End User training sessions at 2 hours each	\$1,440.00
4	GIS integration training for GIS administrators (\$180 per hour)	\$720.00
1	Sales Tax*	00.00*
	Total - One-Time	\$16,500.00
	Discount provided to Baldwin County	(\$3,930.00)
	Grand total of One-Time Items	\$12,570.00
	Grand total for Year 1	\$29,482.00

*Plus, Applicable Sales Tax


** This recurring fee is effective for year 2 and beyond

Optional items as described in the SOW

DELIVERABLE PER SOW	DESCRIPTION	ONE-TIME FEE
6.1	Additional functionality for Resource Request WF	\$2,700.00
6.2	Staffing Calculator	\$180.00
6.3	COVID Tracking Capabilities related to Shelter Status-***	***
6.4	Role Specific Check-In/ Out Timesheet	\$720.00
6.5	Watch Log for Pre-EOC Activation	\$3,960.00

*** This feature will require additional scoping

The parties hereto, intending to be legally bound hereby, have each caused its duly authorized officers or representatives to sign this Quote.

Veoci Inc.	Baldwin County, AL
Signed: 	Signed:
Name: Christopher Ford	Name:
Title: VP of Sales & Partnerships	Title:
Date: November 15, 2021	Date: