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PERDIDO BAY
WATER, SEWER AND FIRE PROTECTION DISTRICT

28171 FRESHWATER LANE * ELBERTA, AL 36530
Phone (251) 987-5816 * Fax: (251) 987-5836

July 7, 2022

The Honorable James E. Ball
Chairman of the Baldwin County Commission
312 Courthouse Square, Suite 11
Bay Minette, Alabama 36507

Dear Chairman Ball:

RE: Refusal of Service for Household Connections
CDBG Project Water No. CY-CM-PF-18-009

Regarding the referenced project, the Perdido Bay Water Sewer and Fire Protection District held a Public Meeting at our offices near the CDBG project area to inform residents of the opportunity to hook-up to the new water services provided as part of this project. We hand delivered the entire household connections package, including all CDBG program information and required forms to each of the 86 households within the project area to inform all potential customers of the grant program, and the opportunity for them to hook-up to the new water services. This package included the Refusal of Service form. This opportunity and CDBG program information was also made available on our website, along with the completed sign-up package, including the Refusal of Service form. See attached the Household Connection Package that was provided to each household in the project area.

The PBWSF staff did not enter the homes due to COVID. They either handed them off at the door or left them in the mailbox. The homeowners that signed up as new customers to receive household connections as part of this project came to our offices to turn in the required paperwork, get their Temporary Construction Easement signed and notarized, and to pay their security deposit of \$25.00. The CDBG project area is located near the Perdido Bay Water offices. We did not receive any Refusal of Service forms for the residents who opted to stay on their private wells. We did not go back to the homes to request the Refusal of Service forms due to COVID. Doing so would not have been safe for our staff or the homeowners.

Sincerely,



Mark Bohlin, General Manager

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March 30, 2022

Re: CDBG Beneficiaries that Did Not Hook up.

To Whom It May Concern:

There are multiple CDBG Beneficiaries that chose not to hook up to Perdido Bay Water services.

The reason is known only to the home-owners. One possible scenario is that some homeowners have wells and did not want to pay a monthly minimum bill. Another possible scenario is that some of the homes were damaged by Hurricane Sally and all repairs have not been made and the home-owners are not residing at the home, at this time.

If you have any further questions, please feel free to contact me.

Thank you for your time and consideration,



Beth Downs

Office Manager

Perdido Bay Water

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