

POSITION DESCRIPTION

Title: Animal Control Officer

Department: Animal Control

Job Analysis: 11/2011, 07/2017, 06/2018, 03/2019, 10/2019, 11/2021, 09/2022

Note: Statements included in this description are intended to reflect in general the duties and responsibilities of this classification and are not to be interpreted as being all inclusive. The employee may be assigned other duties that are not specifically included.

Relationships

Reports To: Senior Animal Control Officer, County Administrator

Subordinate Staff: None

Internal Contacts: County Employees

External Contacts: Citizens, Elected Officials, Veterinarians, General Public

Status: Classified/Non-Exempt (303 305)

Job Summary

This is entry level work enforcing animal control laws, ordinances, and regulations. Employees in this class patrol a defined geographic area and respond to and investigate complaints and possible violations related to animal control. Employees in this class may perform other duties related to the care and maintenance of the animal shelter facility and impounded animals as assigned.

Job Domains

- 1. Patrols a defined geographic area to ensure compliance with animal control laws, ordinances, and regulations; responds to and investigates animal complaints and possible violations of state law concerning stray dogs and cats without rabies tags and dogs running at large; prioritizes complaints received from the public.
- 2. Issues warnings and/or citations for state animal control law violations.
- 3. Captures, handles, and transports stray, sick, injured, diseased, vicious, feral, and domesticated animals and transports them to the animal shelter or veterinarian if needed.
- 4. Communicates with the public concerning animals at the shelter, state laws, and information regarding responsible pet ownership.
- 5. Keeps records of calls and complaints received and actions taken and ensures the data is entered into the shelter computer software.

- 6. When not performing patrols, cleans and disinfects cages, floors, and walls of kennels under the direction of the Animal Resource Supervisor or Senior Animal Control Technician as assigned.
- 7. When not performing patrols, interacts with the public to provide adoption of available pets under the direction of the Animal Resource Supervisor or Senior Animal Control Technician as assigned.
- 8. When not performing patrols, assists the Animal Placement Specialist as needed.
- 9. Transports animals to the veterinarian in the mornings prior to performing animal control patrols and transports at other times during the day when not performing patrols.
- 10. Performs related duties as assigned.
- 11. Testifies in court when required.

Knowledge, Skills, and Abilities

- 1. Some knowledge of the laws, ordinances and regulations governing the custody and disposition of animals.
- 2. Some knowledge of safety practices and procedures in dealing with animals.
- 3. Some knowledge of the geography of the area assigned to patrol.
- 4. Ability to learn and use software applications.
- 5. Ability to read, interpret and explain animal control laws, ordinances and regulations.
- 6. Ability to make clear, concise reports.
- 7. Ability to operate a two-way radio.
- 8. Ability to perform strenuous tasks such as lifting, carrying, crawling and running.
- 9. Ability to work in varying weather conditions, to include heat and cold temperatures.
- 10. Ability to understand and carry out oral and written instructions.
- 11. Ability to safely operate a motor vehicle and travel to locations within the community.
- 12. Ability to establish and maintain effective working relationships with public officials, employees and the general public.
- 13. Manual dexterity to write and type.

Other Characteristics

- 1. Must have own transportation.
- 2. Be willing and available to attend training related to job.
- 3. Willingness to work overtime and non-standard hours as required.
- 4. Injuries from animals pose a work hazard for employees in this class.

Minimum Qualifications

- 1. Possess a valid driver's license and be insurable by the County's insurance standards.
- 2. Minimum of six (6) months of experience in the animal control field (or in the care and handling of domesticated animals).