



Baldwin County Commission

Legislation Details (With Text)

File #: 19-2069 **Version:** 1

Type: Presentations **Status:** Passed

File created: 9/12/2019 **In control:** Baldwin County Commission Regular

On agenda: 10/1/2019 **Final action:** 10/1/2019

Title: Proclamation - Customer Service Week - October 7-11, 2019

Indexes:

Attachments: 1. Proclamation for Customer Service Week 2019, 2. *CA3 - Customer Service Week October 7-11, 2019 Proclamation SIGNED

Date	Ver.	Action By	Action	Result
10/1/2019	1	Baldwin County Commission Regular	Approved	Pass

Meeting Type: BCC Regular Meeting

Meeting Date: 10/1/2019

Item Status: New

From: Shannon Spivey, Customer Relationships Manager

Submitted by: Adam Scarborough, Assistant CIS Director

ITEM TITLE

Proclamation - Customer Service Week - October 7-11, 2019

STAFF RECOMMENDATION

Adopt a Proclamation to recognize October 7-11, 2019 as Customer Service Week in Baldwin County, Alabama.

BACKGROUND INFORMATION

Previous Commission action/date: N/A

Background:

In 1992, Congress proclaimed Customer Service Week a nationally recognized event, celebrated annually during the first full week in October. The official 2019 Customer Service Week theme is "The Magic of Service" which recognizes that good service is magical and that a kind word or going above and beyond to help one person can lead to better communities, a better county and can transform the world.

Shannon Spivey with the CIS Department and Susan Kilby Aaron with the Solid Waste Department will accept this Proclamation.

FINANCIAL IMPACT

Total cost of recommendation: N/A

Budget line item(s) to be used: N/A

If this is not a budgeted expenditure, does the recommendation create a need for funding?
N/A

LEGAL IMPACT

Is legal review necessary for this staff recommendation and related documents?
N/A

Reviewed/approved by: N/A

Additional comments: N/A

ADVERTISING REQUIREMENTS

Is advertising required for this recommendation? N/A

If the proof of publication affidavit is not attached, list the reason: N/A

FOLLOW UP IMPLEMENTATION

For time-sensitive follow up, select deadline date for follow up: N/A

Individual(s) responsible for follow up: N/A

Action required (list contact persons/addresses if documents are to be mailed or emailed):
N/A

Additional instructions/notes: N/A