



# Baldwin County Commission

## Legislation Text

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**File #:** 22-0026, **Version:** 1

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**Meeting Type:** BCC Regular Meeting  
**Meeting Date:** 10/5/2021  
**Item Status:** New  
**From:** Shannon Spivey, Customer Relationship Manager  
**Submitted by:** Shannon Spivey, Customer Relationship Manager

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### **ITEM TITLE**

Proclamation - Customer Service Week - October 4-8, 2021

### **STAFF RECOMMENDATION**

Adopt a Proclamation which proclaims and recognizes October 4-8, 2021, as "Customer Service Week" in Baldwin County, Alabama.

### **BACKGROUND INFORMATION**

**Previous Commission action/date:** N/A

**Background:** In 1992, Congress proclaimed Customer Service Week a nationally recognized event, celebrated annually during the first full week in October. The official 2021 Customer Service Week theme is "The Power of Service" which recognizes the power of those on the frontlines serving our neighbors, our citizens, and our visitors, especially during a time when so many things seem outside of our power and control.

In honor of this celebration, the County Commission wants to acknowledge the transformative power of service and show appreciation for County employees' willingness and dedication to addressing the needs of the citizens of Baldwin County.

Shannon Spivey, Customer Relationship Manager, and representatives from various County departments will be present to accept this Proclamation.

### **FINANCIAL IMPACT**

**Total cost of recommendation:** N/A

**Budget line item(s) to be used:** N/A

**If this is not a budgeted expenditure, does the recommendation create a need for funding?**

N/A

### **LEGAL IMPACT**

**Is legal review necessary for this staff recommendation and related documents?**

N/A

**Reviewed/approved by:** N/A

**Additional comments:** N/A

### **ADVERTISING REQUIREMENTS**

**Is advertising required for this recommendation?** N/A

**If the proof of publication affidavit is not attached, list the reason:** N/A

### **FOLLOW UP IMPLEMENTATION**

**For time-sensitive follow up, select deadline date for follow up:** N/A

**Individual(s) responsible for follow up:** Administration - Print proclamation, obtain signatures prior to the meeting, and place in presentation binder.

**Action required (list contact persons/addresses if documents are to be mailed or emailed):**

N/A

**Additional instructions/notes:** N/A